

# Samsung Enterprise Edition

The best of Samsung, packaged for business. Samsung Enterprise Edition is a complete suite of mobile technology and services designed to make protecting and managing your mobile fleet easier.



#### **Knox Suite**

Configure, manage and deploy your mobile fleet straight out of the box.



#### 4 Year Security and Maintenance Releases

Stay ahead of security threats.



## Samsung Enterprise Edition devices

A wide range of devices to equip your employees with the technology they need for work.



#### Extended Product Lifecycle

Maintain a consistent fleet of Samsung devices.



# 3 Year Enhanced Support plus KNOX setup



Base KNOX build by Samsung Enhanced support to secure your environment and keep you going. Includes next business-day.<sup>1</sup>

#### SAMSUNG

#### **Knox Suite**

Knox Suite is an all-in-one offering which includes Knox Manage, Knox Platform for Enterprise, Knox E-Fota, Knox Mobile Enrollment and Knox Service Plugin. With Knox Suite, you get everything you need to make your IT team's life simple, and your employees as productive as they can be. Enterprise Edition includes a base KNOX build by Samsung to get you started and options to further enhance your security and control. Deploy a new device, remotely, in just minutes, with all the settings, apps and company branding you need. 1

## 3 Year Enhanced Support

Keep your business running with extra support for your devices. Enterprise Edition gives you 3 years of enhanced service support, ensuring your mobile technology continues to perform. Our dedicated UK-based Business Services Centre can provide technical support and advice when required. And should any of your devices need replacing, we offer a next business-day replacement service.<sup>3</sup>

# 4 Year Security and Maintenance Release

Keep your business protected from mobile security threats. With Enterprise Edition, you get 4 years of firmware updates either monthly or quartely<sup>5</sup>, so you can be sure all of your mobile devices are up to date with the latest Android and Samsung security and maintenance patches. This helps protect your fleet of Samsung devices against malware, phishing or any software malfunction that might pose a threat to your business.

### **Knox Set-up Service**

Galaxy Enterprise Edition includes a base build of KNOX to get your business started.<sup>2</sup>

- Set-up of your KNOX account
- KNOX manage build based on your preferences
- Set-up of EFOTA
- Import of your users and devices
- Customer sign off of test model
- Push out of KNOX build to your fleet
- Handover to customer IT

### **Extended Product Lifecycle**

Ensure consistency across your fleet of Samsung devices. All Enterprise Edition phones come with an extended product lifecycle, ensuring they're available longer than standard devices.<sup>4</sup> This brings greater continuity to your mobile fleet.

# Samsung Enterprise Edition Devices

A wide range of devices to equip your employees with the technology they need for work.

Currently available for Samsung Galaxy S20+,

Samsung Galaxy S20, Samsung Galaxy S10, Samsung

Galaxy S10e, Samsung Galaxy Note10, Samsung

Galaxy Note9, Samsung Galaxy A40, Samsung Galaxy

XCover Pro, Samsung Galaxy XCover 4S and Samsung

Galaxy Tab Active Pro.

<sup>&</sup>lt;sup>1</sup> Available 1st July 2020

<sup>&</sup>lt;sup>2</sup> Based on base build specification with scope limitations. Additional scope can be purchased as service packs.

<sup>&</sup>lt;sup>3</sup> Doorstep exchange with Samsung gold stock.

Devices will remain on sale for a defined period of time after first global market release. The defined period will differ according to each specific device. Subject to change without notice.

<sup>&</sup>lt;sup>5</sup> 4 years from first global market launch. Series, Note Series, A50 and XCover4s updates are available monthly for the first three years, then quarterly for the final year. Tab Active Pro and A40 updates are available quarterly for the full four-year term.